

FlightLogger – Product Privacy Policy

FlightLogger ApS is committed to respecting your privacy. This Product Privacy Policy applies to the use of the FlightLogger product platform as a customer of FlightLogger. This Product Privacy Policy describes how we collect, receive, use, store, share, transfer and process your personal data. It also describes your choices regarding use, as well as your rights of access and correction of your personal data.

Contents

1. Why is my information needed?
2. What information does FlightLogger gather/track and how is it used?
3. With whom does FlightLogger share the information?
4. How can I review, correct and update my personal information?
5. How can I opt out of FlightLogger's collection, use and distribution of my information?
6. How does FlightLogger protect my information from loss, misuse or alteration?
8. How long does FlightLogger retain data?
9. Who can I ask if I have additional questions?

From time to time, FlightLogger may introduce new products and services. To the extent that these new products and services affect this policy, this policy will be updated. Please see item number 5 for details on how we notify users of updates to our Product Privacy Policy.

1. Why is my information needed?

FlightLogger products are web based; because of this they may require the use of first and last names, billing contact information, a password and a valid email address as a login. Therefore, at a minimum, we may require such necessary information in order to establish your account with us.

2. What information does FlightLogger gather/track and how is it used?

PERSONAL INFORMATION: Information gathered by the Service is done so on a voluntary basis. We collect personal information from users including (at a minimum) first and last names, an email address to be used as a login, and a password as well as comments on blog postings and job and press inquiries. Your email address may be used to send you periodic product newsletters, offers and usage tips from FlightLogger. We use the

collected information to deliver services, process payments, update our records, communicate with you about products and services, and generally maintain your accounts with us. Because of our commitment to present the best possible product to all our users, we track the category of services selected by our individual users as well as all information pertaining to user satisfaction. To ensure the quality of our product, we reserve the right to maintain evaluation and feedback records.

BUSINESS INFORMATION: Information that is collected by the Service is considered confidential Business Information. Business Information includes app data, task data, messages, files, contact lists, and any other business information you provided when using the FlightLogger Services. We will collect and use Business Information only as necessary to appropriately support the Service, for the purpose of anticipating, diagnosing, supporting or resolving any problems that might limit or disrupt the quality of our customers' service experience or as required by law. We do not build or give access to administrative tools that would allow FlightLogger employees to view business information. You should be aware that any personally identifiable information you submit to your FlightLogger profile can be read, collected or used by the Administrative staff at your academy or flight school.

SESSION RECORDS: To maintain our quality of service and to assist in the analysis of product performance, we may also gather data on connection information, including the timing and size of all packets sent over the Internet during a session. The gathered information is used only to ensure the highest quality experience possible when using FlightLogger products.

SECURITY INFORMATION: FlightLogger also collects certain standard information about your computer for security and identification purposes. This information may include: IP addresses, domain names, access times, cookies and other unique identifying information. This information is used for the operation of the Service, to identify and protect our customers and to control unauthorized use or abuse of the Service.

SURVEYS: In addition to required member information, we may conduct surveys and ask users to volunteer demographic information to be used on an aggregate basis for internal market research, presentation to advertisers and joint research projects with

outside companies involved in product development. We use such information to better focus our product and personalize the scope of services offered to each individual user.

WEB AND MOBILE ANALYTICS: We continuously improve our Sites and Apps and utilize different analytic tools to help us do so, such as cookies and web beacons. We are interested in how visitors use our products, what they like and dislike, and where they have problems. We also use analytic tools on our Apps to help gather non-personally identifiable data about download and application usage. In our use of analytics tools we do collect general geographic data, but it is only on an aggregate basis and not specific to an individual's exact location. These tools may be provided by third parties in order to assist us in collecting the information.

WEB BEACONS: Web beacons are tiny graphics with a unique identifier, similar in function to cookies, and are used to track the online movements of Web users. In contrast to cookies, which are stored on a user's computer hard drive, web beacons are embedded invisibly on Web pages and are about the size of the period at the end of this sentence. The web beacons used in connection with our web analytics services do not share any personally identifiable information about our website visitors with third parties. These tools may gather data such as what browser a person uses, what operating systems are used, what is downloaded, and what content, products and services are reviewed when visiting or registering for services at one of our websites. This information is used solely to assist FlightLogger in maintaining a more effective and useful website for our customers. We track aggregate traffic patterns throughout our Site but we do not correlate this information with personally identifiable data about individual users. We also track domain names, browser types and MIME type.

COOKIES: A cookie is a small data file that certain websites write to your hard drive when you visit them. We use cookies to track user traffic patterns and hold certain registration information. When you register at FlightLogger Sites, we use cookies to store unique, randomly assigned user IDs that we generate for administrative purposes. These cookies enable you to enter the FlightLogger Sites without having to log on each time. We do not store passwords or any Personal Information about you in the cookies.

SOCIAL MEDIA: The Service may include Social Media Features, such as the Facebook Like button and Facebook Connect. These Features may collect your IP address, which page

you are visiting on the Service, and may set a cookie to enable the Feature to function properly. These services will also authenticate your identity and provide you the option to share certain personal information with us such as your name and email address to pre-populate our signup form. Services like Facebook Connect give you the option to post information about your activities on this Site to your profile page to share with others within your network. Your interactions with these Features are governed by the privacy policy of the company providing them.

TESTIMONIALS: With your consent we may post your testimonial along with your name. If you wish to update or delete your testimonial, you can contact us via one of the methods listed in this privacy policy.

3. With whom does FlightLogger share the information?

Ensuring your privacy is important to us. We do not sell, trade or rent your personal information to third parties except as described within this Product Privacy Policy.

FlightLogger products and services by necessity require us to provide some of your information to third parties. We may occasionally employ other companies to perform functions on our behalf. Examples include processing credit card payments, sending postal mail and email, analyzing data and providing marketing assistance. They have access to personal information only as needed to perform their functions and may not use it for any other purpose. Further, they must process the personal information in accordance with this Product Privacy Policy. Also, in the event that FlightLogger or substantially all of its assets are acquired, customer information will be one of the transferred assets. For more information on how you will be notified in this instance, see Section 5 below.

Except in the limited instances as stated above, we will never voluntarily share personally identifiable information with any third party without the user's express consent or unless compelled by applicable state and federal laws. We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process served on our website.

FlightLogger does not control the practices of our affiliates. If you have questions about how affiliates use the information gathered when you link to them, please read their privacy policies or contact them directly.

This website may contain links to other sites that are not owned or controlled by FlightLogger. Please be aware that we, FlightLogger, are not responsible for the privacy practices of such other sites. We encourage you to be aware when you leave the Service and to read the privacy statements of each and every website that collects personally identifiable information.

4. How can I review, correct and update my personal information?

If you wish to change, review or delete your personal information, go to your "Account Settings" page. There you can access or update the personal information and account history we have on file.

5. How can I opt out of FlightLogger's collection, use and distribution of my information?

You will, under all circumstances, receive communications such as receipts, confirmation emails and customer service updates that are considered necessary to provide the Service to you.

This Product Privacy Policy is subject to change. If we plan to use your personally identifiable information in a manner materially different from that stated at the time of collection, we will notify you via email prior to the changes taking effect. If FlightLogger or any of its assets are acquired by another company, we will notify you via email about this transaction and the transfer of your personal information. You will have a choice as to whether or not you consent to the usage of your information in a different manner. In addition, if we make any material changes in our privacy practices that do not affect user information already stored in our database, we will post a prominent notice on our website notifying users of the change.

6. How does FlightLogger protect my information from loss, misuse or alteration?

FlightLogger uses industry-standard efforts to safeguard the confidentiality of personally identifiable information, including (among others) encryption and firewalls. Nevertheless,

we remind you that no security measure is perfect. FlightLogger is not liable for loss of passwords due to user carelessness. If you lose control over your password, you may lose control over your personally identifiable information. If you believe your password has been compromised, we recommend that you immediately change your password. For information on how to do this, please see item number 4 above.

7. How long does FlightLogger retain data?

We will retain your information for as long as your account is active or as needed to provide you the Service. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

8. Who can I ask if I have additional questions?

For additional inquiries about the privacy of your information, you can contact our Customer Support team via email at support@FlightLogger.net